



Berkley
Technology
Underwriters
a Berkley Company

U.S. DOMESTIC
CLAIMS HANDLING

BERKLEY TECHNOLOGY UNDERWRITERS AND SEDGWICK CLAIMS MANAGEMENT SERVICES TEAMING UP FOR CLAIM HANDLING

Berkley Technology Underwriters (BTU) is partnering with Sedgwick for our day to day claims administration on all new claims reported on or after September 1, 2017. This arrangement provides technology and integration that will enhance our customers claim experience.

To meet today's ongoing and increasing demands, workers' compensation programs must adapt as society and the marketplace evolve. From texting to push technologies, Sedgwick is at the forefront of incorporating and utilizing the latest innovations that can help to improve the claims management process. Sedgwick is also leading the way in meeting the challenges of a workplace that must adjust to changes such as increased telecommuting, new approaches to pain management and ever-changing legislation.

Enhancements to BTU's claim experience through this partnership includes:

- Providing injured employees an application on their computer or smartphone allowing them to access claim information including disability payments, dates and amounts. The application also allows injured employees to directly message their handling adjuster.
- Providing employers with online access to a medical form that can be provided to the injured employee to take to the medical provider. This form contains all contact and billing information for the medical facility.
- Providing a First Fill Pharmacy program allowing injured employees to obtain their initial prescriptions, without out-of-pocket expense, even if the claim has not yet been reported to us.
- 24/7 phone access to a triage nurse hotline for any injuries where the employee needs direction prior to seeing a doctor. Our triage nurses will also provide your injured workers' with doctor and claim information as well as an internal escalation process for evening and after hour claim issues.

Berkley Technology Underwriters is very excited to partner with Sedgwick and we believe this transition will set us above all other carriers in the market today.

More information about Berkley Technology Underwriters and Sedgwick can be found on the following page.

SEDGWICK CLAIMS MANAGEMENT SERVICES

Headquartered in Memphis, TN USA and with nearly 15,000 colleagues in 275 offices located in the U.S. and beyond, Sedgwick is a leading global provider of technology-enabled risk and benefits solutions.

Millions of people across the globe count on Sedgwick each year to take care of their needs when something unexpected happens. Whether they have a workplace injury, need time away for the birth of a child, experience a medical situation that leads to time off, or suffer an auto accident or property damage, they count on Sedgwick for compassionate care and expert guidance to make things right.

As a leading Third Party Administrator, Sedgwick handles over 2.6 million claims a year for \$14.8 billion in claim payments. Sedgwick's commitment to operational excellence includes over 166,000 staff training hours annually and a yearly technology spend of +\$100,000,000.

Find more at: www.sedgwick.com

BERKLEY TECHNOLOGY UNDERWRITERS

Headquartered in Minneapolis, MN USA, Berkley Technology Underwriters was created to exclusively serve the worldwide needs of technology firms. Our capabilities stretch across all lines of coverage and around the world. Berkley Technology Underwriters is a W. R. Berkley Company.

Find more at: www.berkley-tech.com

ABOUT W.R. BERKLEY

W. R. Berkley Corporation, founded in 1967, is one of the nation's premier commercial lines property casualty insurance providers. Our competitive advantage lies in our long-term strategy of decentralized operations, allowing each of our units to identify and respond quickly and effectively to changing market conditions and local customer needs. This decentralized structure provides financial accountability and incentives to local management and enables us to attract and retain the highest-caliber professionals. We have the expertise and resources to utilize our strengths in the present environment, and the flexibility to anticipate, innovate and respond to whatever opportunities and challenges the future may hold.

Find more at: www.wrberkley.com

W.R. BERKLEY INSURANCE GROUP RATINGS

A+ (Superior) Financial Size Category XV by A.M. Best

A+ (Strong) by Standard & Poor's

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