



Meet our Berkley Specialty Claims Team



Zahir Siddiqui, Vice President
Specialty Claims Team

Zahir has 27 years of experience in claims management as well as management and oversight of third party administrators in the corporate world for self-insureds and insurance carriers. Zahir worked for a Fortune 100 company for 21 years where he performed management and oversight of 15,000 plus general liability, workers' compensation, auto and property claims received annually. He was also responsible for managing and overseeing their third party administrators. Zahir also has six years of experience in the management and oversight of third party administrators for an international insurance carrier as well as management and oversight of their commercial auto, specialty auto and general liability claims. In this role, Zahir was also responsible for the auditing of third party administrators assigned to SIR policies to review their claims handling performance as well as address and resolve any claims handling issues. Zahir received his Juris Doctorate in 1992.

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Tricia Danks, Assistant Vice President
Claims Manager - Property, Auto, General Liability

Tricia Danks has over 14 years of experience in the claims industry. Ms. Danks began her career at several major insurance companies as a Claims Team Leader focusing on all aspects of claims resolution and as a Senior Claims Specialist where she managed litigated bodily injury and personal auto claims. She is a graduate of Lock Haven University and holds a Bachelor of Science degree in Business Management.

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Andy Herbert, Assistant Vice President
Claims Manager - Workers Compensation

Andy Herbert has over 30 years of experience in the property and casualty industry, focusing solely on Workers Compensation. He began his career at several major insurance companies where he held various positions including field investigator, court negotiator and claims supervisor of the New Jersey Workers Compensation claims unit. He also supervised the Mid-Atlantic and Southeastern Workers Compensation teams. Prior to working at Berkley, Mr. Herbert worked as a Senior Claim Officer of a multi-national insurance company, where he supervised the New Jersey Workers Compensation unit. He also spent five years in their Workers Compensation Special Investigative Unit. He is a graduate of Shippensburg University where he received a Bachelor of Science in Business Management.

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John Swain, Assistant Vice President
Claims Business Consultant Manager

John Swain has over 19 years of experience in the property and casualty insurance industry. John started his career working for one of the world's largest third-party claims administrators where he held various positions including Senior Claims Representative and Supervisor. In these roles, he investigated and resolved litigated auto, general liability, and product claims. He also served as a Claims Branch Manager for a staff responsible for handling auto, general liability, and product claims for a Fortune 100 company. Prior to working at Berkley, he was a Senior Account Executive with a third party administrator where he managed the oversight of workers' compensation, auto, and general liability claims. He is a graduate of Winona State University and holds a Bachelor of Science degree.

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