



Berkley
Technology
Underwriters
a Berkley Company

CLAIMS
EXPERTISE

ALL CLAIMS ARE HANDLED BY EXPERIENCED SPECIALISTS

We understand the importance of business relationships and your reputation. Like you, we seek to maximize results and minimize loss. Our partners and specialized claim team at Berkley Technology Underwriters (BTU) will professionally and proactively manage your claim with care and expertise.

At Berkley Technology Underwriters, our line of business claim managers will personally handle or provide oversight for all of your claims and they are the first point of contact should you need additional assistance.

SPECIALIZED CLAIMS ADJUSTERS FOR TECH COMPANIES

We understand the needs of technology companies better than any other insurance underwriter, because technology is all we do. With an average of over 20 years' experience, BTU utilizes in-house claim specialists to oversee and manage your claim.

- Dedicated in-house claim specialists to oversee and manage domestic workers compensation, general liability, auto and property claims.
- International claims are handled by Crawford & Company, both directly and through their operating entity, Broadspire. With over 80 years of experience, Crawford has an expansive global network serving clients in more than 70 countries. Crawford's technology industry group specializes in handling claims for technology companies.
- Dedicated Claim Manager to provide personalized guidance and support for your claim.
- Claim reviews available that allow for collaboration between you and our claims team to develop common goals and reduce claim costs.

PROFESSIONAL LIABILITY AND CYBER SECURITY

For professional and cyber-related matters, BTU in house claim counsel handles all claims and partners with the breach coordination firm MOXFIVE (www.moxfive.com) to assist its insureds with initial triage services as well as the development and coordination of data breach response plans.

To report a cybersecurity, data privacy breach, or E&O claim (cyber and non-cyber), please inform your agent or broker and contact us at the following dedicated phone number or email address. Please be prepared to provide the name of your organization, the name, phone number and email address of the appropriate contact, and your BTU policy number. A MOXFIVE technical advisor will contact you promptly, seven days a week, typically within 2 hours if the incident is reported between 9AM – 9PM ET (otherwise by 10AM the following morning). A BTU claim professional will also contact you the same or next business day.

How to report a Professional Liability claim to Berkley Technology Underwriters

- Send an email to btu_claims@moxfive.com
- Call 855-787-7500

How to report other claims to Berkley Technology Underwriters

We have simplified the reporting process and offer one of four simple solutions to choose from

- Report online at: www.berkley-tech.com/claims
- Send an email to us at claims@berkley-tech.com
- Telephone us at 866-499-5239 or
- Fax us at 855-999-9033

ABOUT BERKLEY TECHNOLOGY UNDERWRITERS

Headquartered in Minneapolis, MN USA, Berkley Technology Underwriters was created to exclusively serve the worldwide needs of technology firms. Our capabilities stretch across all lines of coverage and around the world. Berkley Technology Underwriters is a W. R. Berkley Company.

Find more at www.berkley-tech.com

ABOUT W.R. BERKLEY

W. R. Berkley Corporation, founded in 1967, is one of the nation's premier commercial lines property casualty insurance providers. Our competitive advantage lies in our long-term strategy of decentralized operations, allowing each of our units to identify and respond quickly and effectively to changing market conditions and local customer needs. This decentralized structure provides financial accountability and incentives to local management and enables us to attract and retain the highest-caliber professionals. We have the expertise and resources to utilize our strengths in the present environment, and the flexibility to anticipate, innovate and respond to whatever opportunities and challenges the future may hold.

W.R. BERKLEY INSURANCE GROUP RATINGS

A+ (Superior) Financial Size Category XV by A.M. Best

Products and services are provided by one or more insurance company subsidiaries of W. R. Berkley Corporation. Not all products and services are available in every jurisdiction, and the precise coverage afforded by any insurer is subject to the actual terms and conditions of the policies as issued. This material is intended for general informational purposes only. No representation or warranty is made about the accuracy or completeness of this material. For more information, visit our website www.berkley-tech.com

CONNECT WITH US

Berkley Technology Underwriters
www.berkley-tech.com
612-344-4550



Berkley
Technology
Underwriters
a Berkley Company